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## Arena Capital Improvements

March 14, 2024

Re: Capital Improvements on Arena Floors

To Our Valued Arena Floor Patrons,

This letter to update you on two exciting upgrades and regular maintenance that will be occurring within our municipal facilities this spring. At the Ray Twinney Complex, we will be upgrading the lighting on Pad #1 and #2 to a state-of-the-art LED system. This will improve visibility for both players and spectators. Simultaneously, we are undergoing an audit of our audio system with the intent to upgrade the equipment in the future.

At the Magna Centre, we will be removing ice from the Forhan pad to ensure the refrigeration system is still functioning correctly. Once the ice has been removed and maintenance performed, we will have access to the facility as a dry pad for a brief period later this spring and into early summer.

Unfortunately, both the lighting work at Ray Twinney and pad maintenance at Forhan cannot commence until the ice has been removed. Considering this, staff have collaborated closely with user groups to accommodate scheduling needs despite the ongoing projects.

We recognize there is no ideal time to interrupt use of our recreation facilities, so I want to acknowledge the hard work of your respective sport executive teams to find scheduling solutions. Further, to thank you, our patrons for your patience as our teams have worked through the allocation process. We are confident you will be pleased with the enhancement at facilities.

Sincerely,

**Rob Wilson** *He/Him/His*

Manager, Culture & Community Events | Recreation & Culture Services

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